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FOR IMMEDIATE RELEASE

Hall County Tax Commissioner Issues Warning About Fake DDS Text Scam

Gainesville, GA (March 18, 2026) – The Hall County Tax Commissioner’s Office is warning residents about fake text messages claiming to be from the Georgia Department of Driver Services (DDS). Although our office is not affiliated with the DDS, we have seen an uptick in inquiries from residents concerned about the legitimacy of these messages.

“We understand these messages can be alarming,” said Tax Commissioner Darla Eden. “While our office doesn’t handle driver’s licenses, we’re here to help residents understand what’s legitimate and what isn’t.”

Scam Background

According to the DDS, these messages typically claim that a driver’s license has been suspended or will be suspended, that a vehicle registration will be suspended, and that immediate action is required. These messages are not legitimate. DDS has confirmed that it does not send text messages containing links requesting personal information or payment. Furthermore, the Department of Revenue would never notify a vehicle owner of a pending registration suspension by text message.

How to Identify Scams

These are key indicators that a text message may be fraudulent:

- Unexpected text claiming urgent action on a driver’s license
- Links to unfamiliar or suspicious websites

- Requests for personal information, payments, or login credentials
- Poor grammar, unusual phrasing, or unfamiliar sender numbers

What Residents Should Do

If you suspect that you've received a fraudulent text, do not click on any links claiming to be from the DDS. Never share personal or financial information through unverified links or messages.

If you've clicked on a fraudulent link or provided personal information, immediately contact your bank or credit card provider to secure your accounts. It is also recommended that you monitor your credit report for unusual activity. Please report scams and suspicious communications to the [Federal Trade Commission](#). Confirmed cases of identity theft can be reported at [identitytheft.gov](https://www.identitytheft.gov).

Questions

For questions regarding this scam, please refer to the [Georgia DDS website](#) for information and guidance. You may also call DDS at 678.413.8400. For matters related to motor vehicle and property taxes, our office remains available to assist.