



FOR IMMEDIATE RELEASE

For more information, contact:

Darla Eden, CPA
Hall County Tax Commissioner
770.531.6960
taxcommissioner@hallcounty.org

Courtesy Reminders Issued for Unpaid 2024 Property Taxes

GAINESVILLE, Ga. (Jan. 6, 2025) – The Hall County Tax Commissioner's Office has issued courtesy reminders to the remaining property owners who still owe their 2024 tax bills. The mailing is both a courtesy reminder and a call to action to avoid further interest on payments that were due back on November 15 of last year.

Additional interest will occur on January 15th and every month thereafter. State mandated penalties will apply 120 days after the due date, which is March 15, 2025. The courtesy reminder is the last statement mailed before further collection procedures take place, which can include a tax lien.

The vast majority of local taxpayers successfully came through with on-time payments. As of January 2, 2025, 95.5% of Hall County real property taxes for 2024 had been collected – a rate on track to be well over 99 percent, keeping pace with recent years.

"In mid-December, 11,000 second notices were mailed as a courtesy and reminder to remit payment to avoid further interest," said Darla Eden, Hall County Tax Commissioner. "We understand this can be a busy time of year when tasks may be overlooked."

The HallCountyTax.org website makes it much easier to research local property tax obligations, find out what you owe, how to pay, and who to contact with questions. The website also provides up-to-date information on the payment status of property tax bills for all parcels, real or personal. If you misplaced your bill, you can easily access it online or contact the tax office directly for help.

Property owners who sold property in 2024 may still have a legal tax liability. If a courtesy reminder was issued, they have until February 13 to send their closing documents to demonstrate the transfer of property tax liability. Taxpayers may provide this information by contacting the tax office at 770.531.6950, texting 833.602.8497, or emailing propertytax@hallcounty.org.

“We continue to urge property owners to utilize our many convenient tools to ‘save a trip and skip the line,’” Eden says, “and with the ongoing mail delays, we strongly encourage online payments.”

Payments can be made quickly and securely online at HallCountyTax.org. Online payment methods include E-Check (\$1.50 flat fee); PayPal and PayPal Credit (2.49% fee); debit cards (1.5% fee); and credit cards (2.49% fee). PayPal Credit is available for eligible residents, providing a same-as-cash option that is interest-free for six months if paid in full. Terms and conditions may apply.

Another option is payment by mail, using the pay slip and return envelope provided with the statement. Payments should be sent to P.O. Box 1579, Gainesville, GA, 30503.

Individuals may also pay via the secure, 24/7 drive-up drop box located under the breezeway across from the entrance to the Hall County Government Center at 2875 Browns Bridge Road.

If you prefer, tax/tag agents in the Customer Interaction Center are ready to assist with credit and debit card payments over the phone at 770.531.6950.

Payments may be made in person. Appointments are preferred. Please visit www.hallcountytax.org/appointments.

With in-person, drop box, mailed or phone in payments, credit and debit card payments incur a 2.19% merchant fee. There are no fees for checks or cash.

For property tax questions, please contact the Hall County Tax Commissioner's Office by phone at 770.531.6950 (option 3); email propertytax@hallcounty.org; or text 833.602.8497. The tax office is open Monday – Friday from 8 a.m. – 5 p.m. To make an appointment, visit www.hallcountytax.org/appointments.