

For more information, contact:

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FOR IMMEDIATE RELEASE

Hall County Tax Commissioner's Office Implements PaymentExpress® for Fast, Secure E-Payments

GAINESVILLE, Georgia (September 16) Hall County residents can now make payments for motor vehicle and property tax payments using contactless methods, such as tap-to-pay, as well as digital wallet solutions like Apple Pay and Google Pay. This not only streamlines the customer experience but also addresses the growing demand for efficient and secure payment solutions. On the first day of implementation, over 45% of customers opted for contactless options.

"We are extremely pleased to work with Grant Street and to use their PaymentExpress solution to provide our residents with a seamless payment experience," said Darla Eden, Hall County Tax Commissioner. "Their commitment to providing fast, secure, and convenient payment solutions, combined with their competitive fee structure, has not only improved the overall experience for our residents but also delivered significant value to our County. Hall County is the 2nd county in Georgia to implement Grant Street Services"

The integration between the state motor vehicle system, DRIVES, and PaymentExpress eliminates data entry errors by removing the need for staff to manually re-key information between systems. Additionally, agents can leverage the same payment terminals and functionality for both motor vehicle and property tax transactions at the counter, further optimizing processes.

"Our partnership with the Hall County Tax Commissioner's Office underscores Grant Street's commitment to providing an unmatched electronic payment solution for all parts of a Tax Commissioner's business," said John McCarthy, Grant Street Group's

Executive Director of Sales. “Whether for motor vehicle or property tax payments, we remain committed to providing solutions for our clients in the great state of Georgia.”

The benefits of PaymentExpress include seamless integration with county and state systems of record, increased digital payment adoption, robust security, faster checkout times, reduced e-check returns, and improved reconciliation, account balancing, and reporting, to name a few.

For Tax Questions

Please contact the Hall County Tax Commissioner's Office by phone at 770-531-6950 option 3, text 833-602-8497, or email propertytax@hallcounty.org. Our office is open Monday-Friday from 8 a.m. – 5 p.m. To make an appointment, visit www.hallcountytax.org/appointments.

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