

## FOR IMMEDIATE RELEASE

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## Hall County Tax Commissioner's Office Advises Residents of Severe Mail Delays

**Gainesville, GA (March 5, 2024)** – The Hall County Tax Commissioner's Office is advising residents of potential delays in mailed vehicle registration renewals and payments related to recent delivery issues with the United States Postal Service (USPS).

"As soon as we noticed the delays on February 26th, we contacted our local post office on Green Street and the Gainesville Carrier Annex Post Office to determine the source and possible remedies," said Darla Eden, Hall County Tax Commissioner. "Postal officials indicated the delays may be related to a distribution center's relocation as well as contractor issues. We are hopeful these issues will be resolved shortly. In the meantime, we are working to minimize any inconvenience for our citizens."

To ensure timely processing of vehicle registration renewals and payments, the Hall County Tax Commissioner's Office encourages residents to mail in their tag renewals early or to utilize the following alternate methods:

Renew & Print Instantly: Visit any tag renewal kiosk located at many Kroger stores in Hall County as well as other locations throughout the state, available 7 days a week, from 6 a.m. to 11 p.m. For a map and location of kiosks, please visit www.gamvexpress.com.

Renewal is also available online via <a href="www.hallcountytax.org">www.hallcountytax.org</a>. Follow the link for "Renew/Cancel Vehicle Tag" at the top of the home page. Renewals completed online are immediately valid.

Lastly, you may visit the Hall County Tax Commissioner's Office located at the Hall County Government Center | 2875 Browns Bridge Rd | 1st Floor | Gainesville GA 30504. The Office is open Monday through Friday, from 8 a.m. to 5 p.m.

Residents with questions or concerns should contact the Hall County Tax Commissioner's Office by phone at 770.531.6950, text at 833.602.8497, or email at tagoffice@hallcounty.org.

"We are committed to working with our residents, law enforcement, and the postal system to ensure compliance with annual registration requirements during this unusual delay," Eden added. "We appreciate your patience and cooperation as we navigate this situation."

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