

## FOR IMMEDIATE RELEASE

For more information, contact: **Darla Eden Hall County Tax Commissioner** 770.531.6960 taxcommissioner@hallcounty.org

## **Collections On Pace As Courtesy Reminders Issued For 2023 Property Taxes**

**GAINESVILLE, Ga. (Jan. 2, 2024)** – The Hall County Tax Commissioner's Office has issued courtesy reminders to the few remaining property owners who still owe their 2023 tax bills. The mailing is both a friendly reminder and a call to action to avoid further interest on payments that were due back on November 15 of last year.

Amid a year of inflation and soaring interest rates, the vast majority of local taxpayers successfully came through with on-time payments. As of December 27, 95.4 percent of Hall County real property taxes for 2023 had been collected – a rate on track to be well over 99 percent, keeping pace with recent years (including the 2020 pandemic year).

"We understand this can be a busy time of year when tasks may be overlooked," said Darla Eden, Hall County Tax Commissioner. "But we want to encourage our citizens to not forget their property tax balances in order to avoid unnecessary interest and fees."

Eden added that the newly revamped HallCountyTax.org website makes it much easier to research your local property tax obligations, find out what you owe, how to pay, and who to contact with questions.

HallCountyTax.org also provides up-to-date information on the payment status of property tax bills for all land parcels. If you misplaced your bill, you can easily access it online or contact the tax office directly for help.

Property owners who sold property in 2023 may still have a legal tax liability. If a courtesy reminder was issued, they have until February 13 to send their closing documents to demonstrate transfer of property tax liability. Taxpayers may provide

this information by contacting the tax office at 770.531.6950, texting 833.602.8497, or emailing propertytax@hallcounty.org.

"Our office is dedicated to offering a range of payment options that cater to our community's needs." Eden said. "I encourage property owners to utilize our many convenient tools to 'save a trip and skip the line.""

She said payments can be made quickly and securely online at HallCountyTax.org. Online payment methods include E-Check (\$1.50 flat fee); PayPal and PayPal Credit (2.49% fee); debit cards (1.5% fee); and credit cards (2.49% fee).

PayPal Credit is available for eligible residents, providing a same-as-cash option that is interest-free for six months if paid in full. Terms and conditions may apply.

Another option is payment by mail, using the pay slip and return envelope provided with the statement. Payments should be sent to P.O. Box 1579, Gainesville, GA, 30503.

Individuals may also pay via the secure, 24/7 drive-up drop box located under the breezeway across from the entrance to the Hall County Government Center at 2875 Browns Bridge Road.

If you prefer, professional agents in the tax office's Customer Interaction Center are ready to assist with credit and debit card payments over the phone at 770.531.6950.

Payments may be made in person. Appointments are preferred. Please visit <u>www.hallcountytax.org/appointments</u>.

For property tax questions, please contact the Hall County Tax Commissioner's Office by phone at 770.531.6950 (option 3); email <u>propertytax@hallcounty.org</u>; or text 833.602.8497. The tax office is open Monday – Friday from 8am – 5pm. To make an appointment, visit <u>www.hallcountytax.org/appointments</u>.